



9/30/2020

Dear Residents and Family Members,

While many nursing homes throughout the nation have been severely impacted by COVID-19, Edgerton Care Center (ECC) has not had any cases within our building to date. We continue to monitor our infection control policies to remain COVID free.

ECC recognizes that physical separation from family and other loved ones has taken a toll both physically and emotionally on our residents. We have updated our visitation policies to align with new guidance released by the Centers for Medicare and Medicaid Services (CMS). Our new visitation options are as follows:

- **Virtual Visits**
  - Zoom, FaceTime and Google duo
  - Limited to one visit per week
  - Please contact Teresa at 608-884-1133
- **Outdoor Visits**
  - Limited to two (2) visitors per resident
    - Visitors must be over the age of 18
  - Limited to 1 visit every 2 weeks
    - Appointment times are 10 AM, 11 AM, 1 PM, and 2 PM
    - Visits will be limited to 30 minutes
  - Located on the patio in the front of the building
  - Please contact Ashley to schedule at 608-884-1129
- **Indoor visitation**
  - Indoor visits will be conducted as long as:
  - ECC has not had any new COVID-19 cases within the last 14 days and the facility is not currently conducting outbreak testing
  - Limited to 1 visit every 2 weeks
    - Appointment times are 10 AM, 11 AM, 1 PM, and 2 PM
    - Visits will be limited to 30 minutes
  - Visits will be conducted in our Senior Center located on the main floor
- **End-of-life visitation**
  - Visits will be permitted in the resident's room
  - Evaluated on a case by case basis

All types of visits must be scheduled and confirmed at least 24 hours in advance, with the exception of end-of-life visitation. If the appointment times above do not work with your schedule, please call and we can rearrange a different time for you to meet with your loved one. While we are providing the option for indoor visitation, we *highly* encourage outdoor and virtual visits. Please note that we will ask you to comply with our infection control policies and procedures. Failure to comply with infection control policies may result in the loss of in person visits with your loved one.

We appreciate your cooperation with us during these difficult times!